Georgia World Congress Center Authority

March 28, 2017

Board of Governors Meeting









Financial Snapshot – February 2017



Profit/Loss

CONGRESS CENTER





Actual

\$1,934,405

\$943,584

Budgeted

\$1,639,923

\$734,674

Actual YTD

\$6,920,461

\$16,555,872

Budgeted YTD

\$5,406,983

\$12,328,192



ustomers (Estimated)



Budget **\$3.88m**

3.5%

FY16 **\$3.9m**

2.8%

258,267

\$187.4M

Economic

Impact

(Estimated)





GWCCA Sales Update

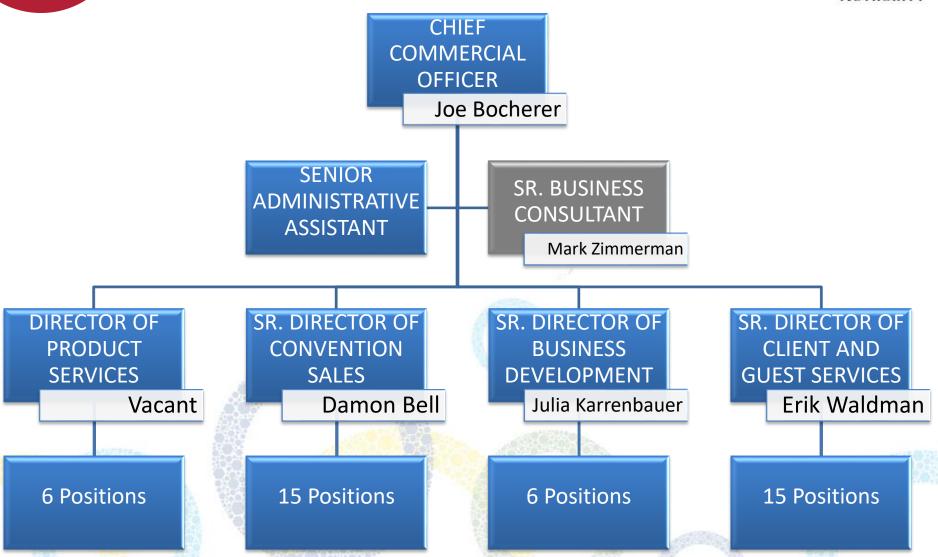
Joe Bocherer

Chief Commercial Officer



Commercial Team Structure







ACVB/Partnership

GEORGIA
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CONGRESS
CENTER

- Strategic Alignment of Sales Teams
- Telling the "Story"... Connector, Hotel Development, Terrazzo Flooring Project, COP Vision
 - Tradeshow Visibility
 - Combined Marketing & PR
- Lead Management/Speed to Market





Customer Engagement

Enhancing the customer experience:

- Site Visit Process
- Client Services/Guest Engagement
- Customer Survey





Social Table Success



- Doubled revenue over the first 3 months of the calendar year vs LY – \$148K to \$308K
- Average daily sales up by nearly \$2,000 or 23%
- The total number of checks are up 19,534 or 512%





GEORGIA WORLD CONGRESS CENTER AUTHORITY

Temp Labor Services Agreements





Next Meeting: Tuesday, April 25, 2017

