



Action Item



Approval of Minutes April 30, 2019

Electric Scooter Update

Chief Paul Guerrucci GWCCA Public Safety

Timeline Review



Complete

| • | March 29 th | Introduce Temporary Ban | Complete |
|---|------------------------|-------------------------|----------|
|---|------------------------|-------------------------|----------|

| • | April 15 th | Soft Enforcement on Ban | Active Enforcement | | |
|---|------------------------|----------------------------------|--------------------|--|--|
| | | Establish operator working group | Complete | | |

Establish operator working group

Regulation Definitions

Operators Meeting April 26th Complete

May 6th Signage around campus Complete

May 8th Social Media release Complete

May 14th **Operators Meeting** Complete

 May 21th Board meeting update

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Campus View



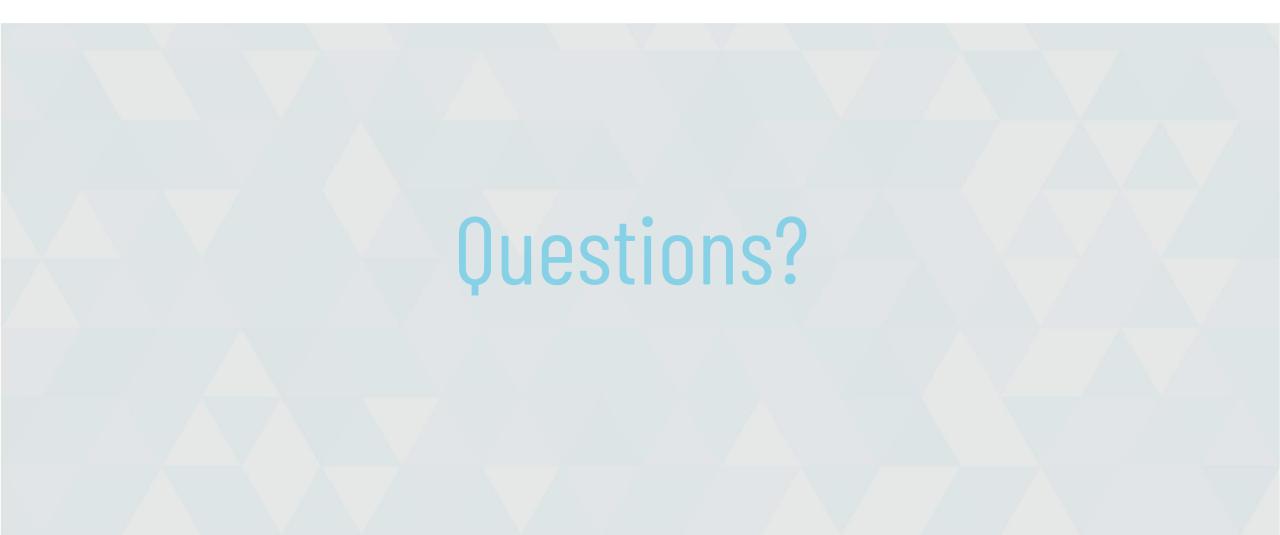
Campus Ordinance



4.31.4.1

The operation of any motorized or horse drawn vehicle or carriage, including automobiles, buses, trucks, motorcycles, motorized bicycles, mopeds, segways, golf carts or other electric carts, all-terrain vehicles, snowmobiles, motorized skates, motorized skateboards, or motorized scooters, which is used for the transportation of the operator of the vehicle or carriage with or without passengers in any part of the facilities other than roads passing through or adjacent to the facilities or in designated parking areas, is prohibited unless such operation is authorized in writing by the Executive Director.

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Action Item



Approval of Campus Ordinance By Board of Governors

April Financial Update

Janet Arsenault
Sr. Director of Finance

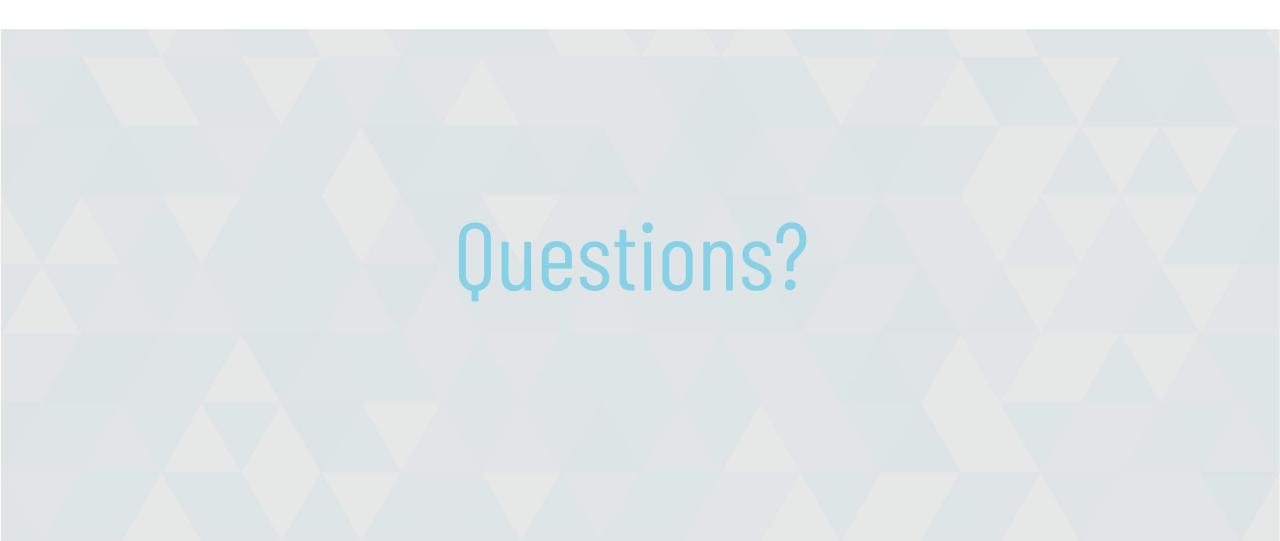
Financial Snapshot - April 2019







FINANCIAL



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FY20 Budget

Janet Arsenault
Sr. Director of Finance

Agenda



- FY19 Forecast Update
- FY20 Proposed Budget
- FY19 Surplus Recommendation

FINANCIAL

FY19 Forecast Update - Revenue

| | | FY19 | | Projection | | Projection | | Variance | |
|-------------------------|-----------|------------|----|-------------|-----------|-------------|----|-----------|--|
| REVENUE | <u> </u> | Budget | | 2nd Quarter | | 3rd Quarter | | | |
| Rental | \$ | 14,900,000 | \$ | 15,757,987 | \$ | 15,479,015 | \$ | (278,972) | |
| Food & Beverage | | 5,782,900 | | 7,978,312 | | 9,110,284 | \$ | 1,131,972 | |
| Exhibit Utility Service | | 9,940,425 | | 10,025,506 | | 11,374,906 | \$ | 1,349,400 | |
| Parking | | 9,240,885 | | 10,194,509 | | 11,051,808 | \$ | 857,299 | |
| Hotel/Motel Tax | | 6,815,201 | | 6,923,413 | | 7,109,628 | \$ | 186,215 | |
| Contract Labor/Services | | 3,617,140 | | 4,234,171 | | 4,376,702 | \$ | 142,531 | |
| Telecom/Audio | | 1,676,772 | | 1,691,871 | | 2,395,155 | \$ | 703,284 | |
| Advertising/Sponsorship | | 1,942,000 | | 1,593,722 | | 1,868,350 | \$ | 274,628 | |
| Land Lease | | 2,550,000 | | 2,550,000 | | 2,550,000 | \$ | - | |
| Other | | 1,533,999 | | 1,639,724 | | 1,776,532 | \$ | 136,808 | |
| Total Revenue | <u>\$</u> | 57,999,322 | \$ | 62,589,215 | <u>\$</u> | 67,092,381 | \$ | 4,503,166 | |

FY19 Forecast Update - Expenses



| | FY19 | Projection | Projection | | Variance |
|-------------------------|----------------------|-------------------------|---------------|-----------|-----------|
| | Budget | 2nd Quarter 3rd Quarter | | | |
| Personnel Services | 32,441,389 | 32,962,461 | 32,746,876 | \$ | (215,585) |
| Regular Operating | 11,619,129 | 15,298,355 | 16,154,165 | \$ | 855,810 |
| Equipment Purchases | 279,972 | 398,786 | 393,945 | \$ | (4,841) |
| Per Diem/Fees/Contracts | 6,894,788 | 5,495,134 | 5,623,826 | \$ | 128,692 |
| Projects | 1,500,000 | 1,848,087 | 1,361,819 | \$ | (486,268) |
| Computer Charges/Other | 2,858,532 | 2,908,330 | 2,944,300 | \$ | 35,970 |
| Total Expenses | <u>\$ 55,593,810</u> | \$ 58,911,153 | \$ 59,224,931 | <u>\$</u> | 313,778 |

FY19 Forecast Update - Total



| | | FY19 Budget | | Projection 2nd Quarter | Projection 3rd Quarter | | Variance |
|------------------|-----------|----------------|-----------|-------------------------|-------------------------|-----------|-----------|
| Total Revenue | \$ | 57,999,322 | \$ | 62,589,215 | \$ 67,092,381 | \$ | 4,503,166 |
| Total Expenses | <u>\$</u> | 55,593,810 | <u>\$</u> | 58,911,153 | \$ 59,224,931 | <u>\$</u> | 313,778 |
| OPERATING PROFIT | <u>\$</u> | 2,405,512 | <u>\$</u> | 3,678,062 | \$ 7,867,450 | \$ | 4,189,388 |

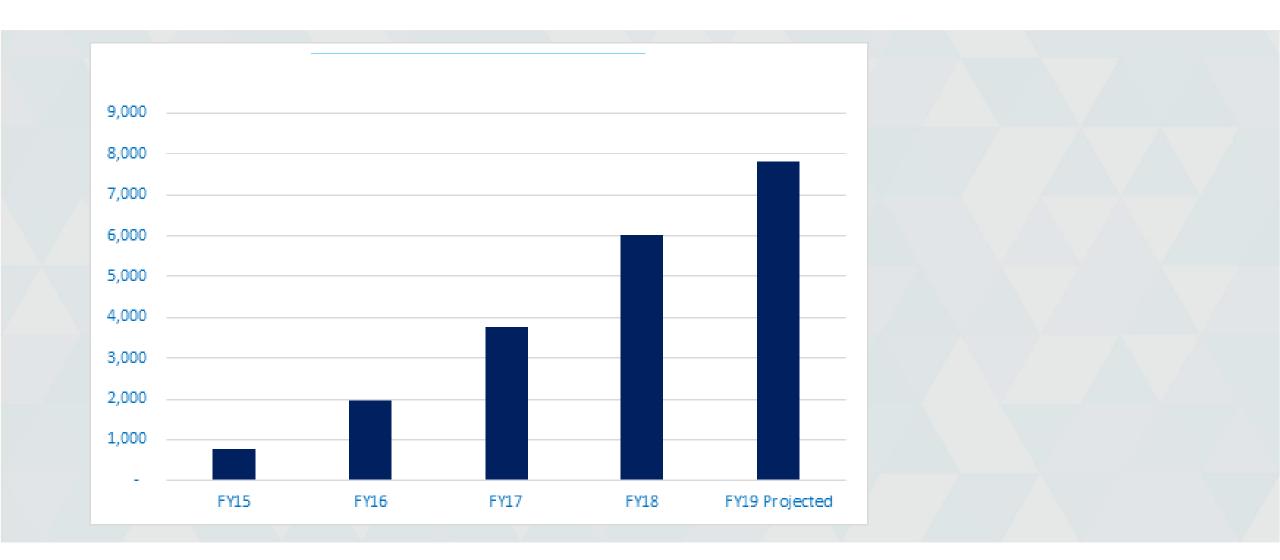
FY20 Organizational KPIs





Historical Net Operating Income





FY20 Key Budget Influencers



- Organizational KPIs
 - ✓ Facilities: Vertical Circulation
 - ✓ Customer Experience: Traffic Management
 - ✓ Financial: Budgeting/Data Analytics
- Final Four vs. Super Bowl

FY20 Budget Highlights - Revenue



Overall, 10% or \$6.5M decrease compared to FY19

- Food and Beverage (\$1.6M)
- Utility Services (\$1.4M)
- Parking (\$2M)

FY20 Forecast (Board Retreat 9.19.18)



| Revenue | | <u>Expenses</u> | |
|-----------------------------|------------|-----------------------------|-------------|
| Rental | 15,645,000 | Personnel Services | 27,078,971 |
| F&B | 6,072,045 | r craorinier aer vices | 27,070,371 |
| Utilities | 9,028,304 | Temp/OT/Show Labor | 8,430,464 |
| Parking | 9,425,703 | Operating Expenses | 20,467,565 |
| H/M | 7,155,961 | | |
| Contract Labor | 3,506,202 | - | 55,977,000 |
| Land Lease Telecom/Audio | - - | Not Drofit, ¢770 | 6 51 |
| Visual | 1,794,146 | Net Profit: \$779, | |
| Other | 4,129,290 | Land Lease Payment: \$2,627 | ,010 |
| | 56,756,651 | | |

FY20 Revenue - Detail



| | | Projection | Budget | | Variance | |
|-------------------------|-------------|------------|------------------|----|-------------|----|
| REVENUE | | FY 2019 | FY 2020 | | | |
| Rental | \$ | 15,479,015 | \$ 14,800,000 | \$ | (679,015) | |
| Food & Beverage | | 9,110,284 | 7,500,000 | | (1,610,284) | |
| Exhibit Utility Service | | 11,374,906 | 10,012,100 | | (1,362,806) | |
| Parking | | 11,051,808 | 8,551,223 | | (2,500,585) | |
| Hotel/Motel Tax | | 7,109,628 | 7,350,000 | | 240,372 | |
| Contract Labor/Services | | 4,376,702 | 3,906,730 | | (469,972) | |
| Telecom/Audio | | 2,395,155 | 2,414,329 | | 19,174 | |
| Advertising/Sponsorship | | 1,868,350 | 2,112,261 | | 243,911 | |
| Land Lease | | 2,550,000 | 2,601,000 | | 51,000 | |
| Other | | 1,776,532 | 1,369,171 | 1 | (407,361) | |
| | \$ | 67,092,381 | \$ 60,616,814 | \$ | (6,475,567) | -6 |

FY20 Budget Highlights - Expenses



Overall, 2% decrease from FY19

- \$1.1M (or 3.3%) increase in Personnel Services
 - ✓ Four new supervisory positions in Facility Ops \$300K
 - ✓ Merit Pool \$638K
 - ✓ Fringe Benefits for merit \$160K
- KPI Influence/Measurement
 - ✓ B4 Elevator Modernization \$282K
 - ✓ Traffic Management and Staffing for tradeshow and consumer events related to vehicle and pedestrian movement \$276k
 - ✓ Analytics enhancements for customer experience data collection \$40K
- Quality Operating Standards
 - ✓ Specialized carpet cleaning equipment \$151K

FY20 Expenses - Detail



| | Projection | Budget | Variance |
|----------------------------|-----------------|---------------|----------------|
| | FY 2019 FY 2020 | | |
| <u>EXPENSES</u> | | | |
| Personnel Services | 32,746,876 | \$ 33,837,413 | \$ 1,090,537 |
| Regular Operating | 16,154,165 | 14,976,709 | \$ (1,177,456) |
| Equipment Purchases | 393,945 | 296,630 | \$ (97,315) |
| Per Diem/Fees/Contracts | 5,623,826 | 5,343,040 | \$ (280,786) |
| Projects | 1,361,819 | 650,000 | \$ (711,819) |
| Computer Charges/Other | 2,944,300 | 3,103,994 | \$ 159,694 |
| | \$ 59,224,932 | \$ 58,207,786 | \$ (1,017,146) |

FY20 Budget Recommendation



| Variance |
|--------------------|
| <u>/ /</u> |
| (6,475,567) |
| |
| |
| 1,090,537 |
| (1,177,456) |
| (97,315) |
| (280,786) |
| (711,819) |
| 159,694 |
| (1,017,146) |
| |
| <u>(5,458,422)</u> |
| |

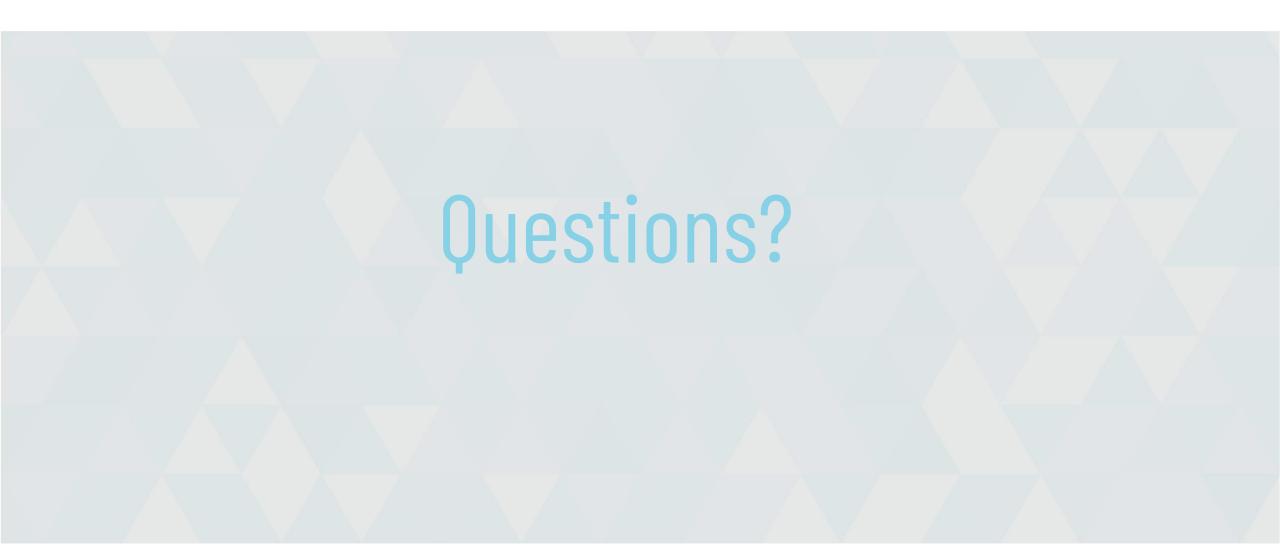
FY19 Surplus Recommendation



- Reinvest net operating income from FY19 as outlined below:
 - ✓ \$3.5M Capital Reinvestment
 - ✓ \$2.0M Fund Balance
 - ✓ \$1M Hotel Reserve
 - ✓ \$700k OPEB Trust Fund
 - ✓ \$600K Incentive Plan

*Any amount over \$7.87M would be allocated to fund balance





Action Item



Approval of FY20 Budget By Board of Governors

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Next Meeting

June 25,2019